



## City of Bastrop

### Application for Average Monthly Payment Plan

The City of Bastrop offers an Average Monthly Payment Plan (AMP) for residential utility billing customers. The plan is designed to make monthly utility bills more uniform throughout the year. This plan does not change the rates that are paid or the amount of consumption from month to month. The AMP Plan is an average of the last eleven (11) months of service plus the current billing (a rolling twelve [12] month average). The AMP Plan changes each month: re-calculating each month, and is an average of a rolling twelve month period. The AMP Plan is available to residential customers only.

A Reserve is set up for each utility account enrolled in the AMP Plan. The monthly amount going into the Reserve is the difference between the actual billing and the (12 month) average billing under the AMP Plan. The Reserve accumulates both debit and credit difference for the duration of the AMP Plan. The Reserve is used to offset high and low utility bills and make monthly utility bills more uniform through the year. Under no circumstances will an accumulated credit be used to reduce a customer's bill unless participation is discontinued. No interest will be charged on any account debit under the plan. Neither will interest be paid on any account credit balance under the plan.

To be accepted for the Average Monthly Payment Plan (AMP), a customer must meet the following (initial each):

\_\_\_\_ 1.) A minimum of twelve (12) months of continuous service within the city's service area. Customers with only one (1) type of service will also be eligible to participate. If a customer receives all available utilities, the the plan must apply to each and all services.

\_\_\_\_ 2.) Customer must not have had their service discontinued during the previous twelve (12) months for non-payment.

\_\_\_\_ 3.) The customer must have a good utility payment history with no more than two (2) penalties, no returned checks or bank drafts in the previous twelve (12) months, and no previous balance on their account.

\_\_\_\_ 4.) The customer must not be facing, or subject to, bankruptcy.

\_\_\_\_ 5.) A customer must participate in the AMP Plan for a period of twelve (12) months following registration.

***A customer, whose service is discontinued for non-payment of a bill, fails to make any two (2) payments by the 15th of the month within a twelve (12) month period, or has a return check or bank draft, will be taken off the program. A customer who terminates service entirely and reconnects at a future date is ineligible for re-enrollment for a minimum of twelve (12) months.***

I, \_\_\_\_\_ , hereby apply for the City of Bastrop Average Monthly Payment Plan. I understand that I must maintain a good payment record to remain on the program.

Customer Name:	
Service Address:	Billing Acct #:
Mailing Address:	
Home Phone:	Cell Phone:
Customer signature:	Date:
<b>FORMS MUST BE COMPLETED AND TURNED IN TO UTILITY CUSTOMER SERVICE DEPT. BY OCTOBER.</b>	
Utility Rep Signature:	Date: